Village Office 31 N. Main Street Homer, NY 13077 Phone: 607-749-3322 www.HomerNY.org

March 18, 2020

Village of Homer Residents-

Village Police: 607-749-2022 Newton Water Works: 607-749-2511 Glenwood Cemetery: 607-749-3517 Streets and Parks: 607-749-3813 Recreation: 607-749-2161 Codes: 607-745-3177 Homer Fire Department: 607-749-3121

Mayor Hal McCabe

By now, you've heard from every single retailer you've ever even considered purchasing from to learn their plans for keeping you safe during the COVID-19 Pandemic. I am sure you are a little feedbacked out, but I wanted to update you on the operations here in the Village of Homer.

We are focused on making sure that all essential functions of the Village of Homer continue uninterrupted during this crisis, expecting that it may take until autumn for things to get back to normal. Right now, NY's projected peak is roughly May 1st, at which point we can expect new cases to begin to decline.

We are all going through this together. There is no playbook for riding out a global pandemic, but we don't need one, *as long as we keep our focus on one thing and one thing only:* **Keeping people safe and healthy**.

We are committed to being here for you. If you have problems or needs that are not being addressed, I ask that you call the Village of Homer office at 749-3322 and tell us your situation and what you need, and we will try and find a solution including assigning a volunteer to help. Residents who are unable to get out to shop for food, need a critical repair made to their home, need an essential errand run, or need your children's school lunches delivered, please call, and we will do what we can to help.

Rule Number One, as per the Hitchhiker's Guide to the Galaxy (a great book to read while you are stuck at home, by the way:)



POLICE AND FIRE:

Our police and fire departments will continue to function normally until further notice.

Police:



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-When calling the police department or the 911 center for police assistance or service and need an officer to respond, please inform the dispatcher if they are experiencing a fever, cough, or any other Covid-19 symptoms.

-Officers will be exercising universal precautions, so please don't be offended.

-People are requested not to come to the police department for general complaints or questions but to call 911 for an emergency or 607-749-2022 for non-emergency.

-The police department records (the police department building) will be closed to the public until further notice.

-Records can still be obtained by calling 607-749-2028, Monday – Friday, 8 am-4 pm or by emailing a request to homerpolicerecords@homerny.org

-Records will either be emailed or mailed depending at the recipient's request.

-Mail requests for handicap permits to the police department along with a copy of the requested person's driver's license. The permit will be mailed back to the requester.

-Medication drop-off/drug take-back kiosks will be by appointment only. Please call 607-749-2022 for an appointment.

- If you receive a parking ticket, please use the mail-in option as described on the ticket.
- We will temporarily be suspending fingerprinting.
- If the issue is not something that requires an officer visit, we may call residents back instead.

TOWN COURTS:

Homer and Cortlandville Town Courts are closed until further notice and if you had a court date already scheduled someone will be contacting you.

WATER AND SEWER:

In order to prioritize water and sewer services without interruption, we have suspended all meter installs as well as non-critical repairs at this time. We are rotating staff to be sure we are never without a licensed water systems operator so that clean and safe drinking water can and should come off your list of concerns. Please DO NOT CALL the Water Department or members of the Water Department with concerns, call our main office – 749-3322.

DEPARTMENT OF PUBLIC WORKS:

Right now, we are rotating through staff at the DPW offices to respond quickly in an emergency situation but we have suspended all non-essential work: yard waste collection, sidewalk/lawn repair, etc. will all resume when we possible. Please DO NOT CALL the DPW or members of the DPW with concerns, call our main office – 749-3322.

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CODE ENFORCEMENT:

Code Enforcement Office taking calls as usual on cell (607-745-0004) anytime for questions and/or applications regarding building permits. Site inspections and visits as needed while also accepting texted photos for review. All permit documents, blueprints and the like can be emailed to: <u>ceo@homerny.org</u>. Need payments mailed to the Village Office at 31 N Main St once the plans are approved.

GARBAGE AND RECYCLING:

Trash removal and recycling will continue on the normal schedule until further notice.

GLENWOOD CEMETERY:

Will be conducting business as usual when we open. As most of our work is outside and each working our own areas, we have limited contact with each other.

VILLAGE HISTORIAN:

The Historian's Office will be closed until further notice. The Historian is self-quarantined and will be working out of his home.

VILLAGE OF HOMER RECREATION:

Recreation programs are suspended until further notice. Look to our Facebook page for ideas for parents and kids as well as people looking for virtual fitness workouts, etc.

OFFICE OPERATIONS:

The Village of Homer offices will remain closed to the public until further notice. Taxpayers can call 607-749-3322 during the hours 8:30-4:30 and someone will be available to answer calls. If everyone is on the line, please leave a message and the office employees will get back to you. You can also email: <u>tdigennaro@homerny.org</u> or <u>clerk@homerny.org</u> for any questions or requests and the Village Offices will respond to the request as soon as possible.

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Payment of taxes be made by my mail to: Village of Homer, Village Office, <u>31 North Main Street, Homer, NY</u> <u>13077</u>. Date paid is considered the date the mailing is post marked. Checks are made payable to: The Village of Homer. Payments can also be made online by going to the Village of Homer web page at homerny.org. Then use the pull-down menu on the left and choose Village government and then Village Treasurer. On the bottom right hand of the screen will be a section called "Pay Your Village Taxes," click on the "Click Here" button. Next click continue after the 2020. Fill in your specific information and when the listing of property/properties come up, choose view on your property. At the bottom of the screen of the tax bills is a notation "Make a payment online"- click on the "Make a Payment Online". Choose pay with credit card or e-check. The processor does charge a fee which is noted at this time. Input your payment information and click submit. Please note, credit card or bank information is stored or kept once the transaction is processed.

Payment of water bills can be sent by mail to: Village of Homer, Village Office, <u>31 North Main Street, Homer,</u> <u>NY 13077</u>. Date paid is considered the date the mailing is post marked. Checks are made payable to: Newton Water Works. Payments can be made online by going to the Village of Homer web page at homerny.org. Then use the pull-down menu on the left and choose Village Services. Next choose public works and the Newton Water Works. In the center of the page it will say "Pay your water and sewer bill online." Click on the "Click here" button. Enter your account number and click search. Follow the instructions to either pay by credit card or echeck. Please note, no information will be saved once the payment is submitted. If you do not have your account number please call the Village office at 607-749-3322 or email tdigennaro@homerny.org, kcase@homerny.org, or dkotas@homerny.org.

For cemetery, planning, zoning issues, farmers market, community gardens, or games of chance please either call the office at 607-749-3322 or email Kristen Case atkcase@homerny.org.

For questions regarding accounts payable, please call the Village Offices at 607-749-3322 or email <u>dkotas@homerny.org</u>.

For questions regarding records requests, please email Dan Egnor at <u>clerk@homerny.org</u>.

SPECIAL NEEDS:

If you or someone you know needs help with something: running errands, access to food, emergency home repairs, etc., please contact us at 749-3322 and we will take down your information and a Village employee, trustee, volunteer or maybe it will even be me, will get in touch with you to make arrangements to help. Priorities given to older and at-risk residents.

We are all in this together, this is our community, this is our home. We are here for you.

Mayor Hal McCabe Village of Homer Board of Trustees